

To the Chair and Members of the J L Thomas Liaison Group

Please ask for:	Jo Quinnell	
Direct Dial:	01392 265197	
Email:	jo.quinnell@exeter.gov.uk	
Our ref:		
Your ref:		

## AGENDA FOR J L THOMAS LIAISON GROUP

The J L Thomas Liaison Group will meet on WEDNESDAY 28 NOVEMBER 2012, commencing at 2.00 pm, in the Bad Homburg Room, Civic Centre, Paris Street, Exeter to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on Exeter 265197.

Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.

		Pages
1	Apologies	
2	Notes of meeting held on 18 April 2012	1 - 2
3	Process update	
4	Complaints received since the last meeting	3 - 44

- 5 Any other business
- 6 Date of next meeting



Please remember to recycle. If you would prefer not to receive paper copies please let us know. Contact Member Services 01392 265197 or email <u>member.services@exeter.gov.uk</u>

Office of Corporate Manager Democratic & Civic Support					
Civic Centre, Paris Street, Exeter, EX1 1JN	Tel: 01392 277888	Fax: 01392 265593	www.exeter.gov.uk		